

Reliability. Security. Seamless customer service. Businesses know that creating the perfect experience for your customers so often comes down to the work you do behind the scenes. Radiant Payment Services works each and every day to create the same exceptional customer service experience for you.

From the time a purchase is made through settlement of funds, Radiant Payment Services manages the entire transaction process. Our single-source solution means fewer points of contact, which translates to fewer opportunities for errors – all while delivering faster card authorizations, increased transaction security, and competitive and transparent pricing.

“The customer support staff has been first rate, making the transition to RPS effortless. The card processing services work flawlessly with our existing CounterPoint software.”

*Larry Brem, President
Banana Scrubs*

“The transition to Radiant Payment Services was seamless. The restaurant managers wouldn’t have even known when we changed except for the memo that was sent out. Our account executive has always been very professional and helpful. He did not sell us on a product and then disappear. He continues to check in for any ways he might help us and is very involved every time we open a new restaurant.”

*Carol McGehee, Controller
Connor Concepts*

“RPS has provided exemplary service; often going beyond the call of duty in assuring that we receive the help we need in a timely manner. As our business continues to grow, we often ask for help to coordinate the set-up of new accounts and work closely with our computer programmers, quite often working under extremely tight deadlines. It has been a pleasure working with Radiant Payment Services and we hope to enjoy that relationship well into the future.”

*Sabrina Moore, Accountant
GSM Enterprises – A Krystal Franchisee*

“In 2009 we reviewed our credit card options, after a long standing relationship with a large credit card processor. In our assessment we considered customer service, responsiveness, security, as well as price. After reviewing over 20 different options we chose Radiant Payment Services. To date we have not been disappointed. In the past several months we have added additional venues and RPS has been very helpful with a variety of solutions for our needs.”

*Keith Trafton, CFO
The Bartolotta Restaurant Group*

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PAYMENT SERVICES

Provided by  CENTURY
PAYMENTS



Credit and Debit Processing

From authorization to settlement, Radiant Payment Services' merchants have access to the most robust payment options available, including everything necessary to accommodate the nearly one billion credit cards now in the hands of American consumers. We provide access to all major credit card associations including Visa®, MasterCard®, American Express® and Discover®, as well as all of the major debit networks.

Today's customers are using debit cards more than ever. In fact, nearly half of payment transactions are made with debit cards. Offering PIN-secured debit also helps protect your business against fraudulent transactions, since customers are required to enter a private Personal Identification Number (PIN).

Radiant Gift Card Programs

Radiant's gift card programs are a fast, simple way for businesses to capitalize on their existing customer base, while bringing in new customers. Our plastic, credit-card sized gift cards can be personalized with your store's name and information. Remaining card balances bring customers back and increase average ticket size.

Radiant Loyalty Programs

Repeat customers are the lifeblood of a business. Electronic frequency and loyalty programs deliver targeted rewards and incentives to stimulate repeat business and increase store traffic. The Radiant Loyalty Program enables you to create programs that reward your repeat customers for doing business with you.

Web-Based Transaction Reporting

Access your transaction information online wherever you are and whenever you need it. Radiant Payment Services' Online Reporting tool gives you the security, simplicity and flexibility to access your data for benchmarking and analysis purposes. View and print the processing records you need or export them directly to your PC.

Web Payments

Give customers increased access to your business with an e-Commerce-enabled Website. Customers can use a variety of payment types with this Radiant Payment Services solution.

Virtual Terminal

A traditional POS terminal can be a challenge for businesses short on counter space. With our Virtual Terminal, businesses can process transactions using a computer with an Internet connection. Add support for swiped (face-to-face) transactions with a mag-stripe reader.



Recurring Payments

Businesses can receive recurring payments from a customer's payment card or via direct debit ACH from customers' bank accounts. Define the amount and number of payments in any interval you choose.

Electronic Benefits Transfer (EBT)

As a Radiant Payment Services merchant, you may be eligible to accept Electronic Benefits Transfer (EBT) transactions. As state and federal benefits are increasingly issued via EBT, demand for acceptance of this payment type will continue to grow in the retail environment.

Check Services

Checks continue to be a popular payment method with consumers, and Radiant Payment Services helps you reduce the risk of check fraud with our Check Guarantee service. Our service provides the highest percentage of check approvals in the industry and it's easy to use. POS terminals can be programmed to provide you with step-by-step instructions and will return an approval or denial within seconds.

Receive funds faster from check payments with Electronic Check Capture (ECC). Paper checks from other states can take up to a week to fund, but using ECC, these checks are commonly funded within 36 hours.

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RPS is a Registered ISO/MSP of RBS Citizens, N.A., Providence, Rhode Island and of Wells Fargo Bank, N.A., Walnut Creek, CA

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Need More Information?

Contact Us Today

1-800-888-8888



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