

Radiant Payment Services Where Exceptional Service is Standard

Reliability. Security. Seamless customer service. In the Hospitality industry, creating the perfect experience for your customers so often comes down to the work you do behind the scenes. Radiant Payment Services works each and every day to create the same exceptional customer service experience for you.



Your Single-Source Solution

From the time a purchase is made through settlement of funds, Radiant Payment Services manages the entire transaction process. Our single-source solution means fewer points of contact, which translates to fewer opportunities for errors – all while benefiting from faster card authorizations, increased transaction security, and competitive and transparent pricing.

As the preferred payment processor for Radiant Systems, a global provider of point-of-sale technology to the Hospitality industry, Radiant Payment Services' payment solutions are fully integrated with Aloha's point-of-sale system; no additional hardware is required. Our integrated, turn-key payment processing solution includes support and services for a wide variety of hardware, software and payment methods for Aloha customers.

A Full Menu of Payment Processing Options

Radiant Payment Services' customers benefit from our direct connections to all of the major credit card associations including Visa®, MasterCard®, American Express® and Discover®, as well as all of the major debit networks. We also offer loyalty and gift card programs for businesses who want to reward their repeat customers and bring in additional revenue.

Data Security and Fraud Prevention Tools

Data security and fraud prevention tools are integral to keeping your transaction information safe from being accessed by unauthorized personnel. Radiant Payment Services and Radiant Systems offer additional, industry leading services specifically designed for the Aloha point-of-sale system that help reduce the possibility of fraud.

Aloha Token Replacement. Token Replacement helps reduce the possibility of data theft by ensuring that cardholder data cannot be recognized at the site level. Before sending customers' credit card data to the secure host, Token Replacement encrypts this data. Once the data is sent, the secure host processes the information, assigns a unique token identifier, and sends this highly-secured data back to the point of sale.

Aloha Restaurant Guard. Eliminate the need for manual analysis of business reports and increase your awareness of potentially fraudulent transactions with Radiant Systems' back-office Restaurant Guard solution. Businesses receive weekly alert reports that help identify potential fraud. Used as a performance management tool, these reports can help deter the potential for future fraud attempts.

Aloha Restore. Radiant's POS data back-up and archiving solution can provide automatic, daily data back-up services for your locations. Archived copies of back-up data are available for up to 400 days and allow a location to restore information at any given time with just a couple of clicks.

Value-Add Services

Web-Based Transaction Reporting. Radiant Payment Services recognizes that you need information to make sound management decisions. You want this information in ways that gives you the flexibility to use it, manipulate it and interpret it. Online reporting provides you with simple, flexible and secure ways to access your data for benchmarking and analysis. Through Web-based reporting, you can retrieve whatever processing records you need, then view and print them, or export them directly to your PC.

Virtual Terminal. The presence of a traditional POS terminal isn't always desirable in certain business environments. We can provide customers the ability to accept credit card transactions through an existing computer that has an Internet connection. Add support for swiped (face-to-face) transactions by simply attaching an inexpensive mag-stripe reader, also available through Radiant Payment Services.

Aloha Stored Value. Radiant's stored value card programs are a fast, simple way for businesses to capitalize on existing customers and bring in new customers, stimulating revenue growth. Remaining card balances bring customers back and increase ticket size. Stored value cards also allow you to retain revenue on returns by avoiding cash-back situations.

Aloha Loyalty. Repeat customers are the lifeblood of running a business. Successful merchants are turning to electronic frequency and loyalty programs to deliver targeted rewards and incentives that stimulate repeat business and increase store traffic. Our customer loyalty programs enable you to create programs that reward your customers for doing business with you.

Our Meet or Beat Pledge

Contact Radiant Payment Services for a complimentary cost comparison. Not only will we meet or even beat your current costs for processing, we guarantee that as long as you are a customer of ours, your rates will never increase.*

Contact Us Today

1-800-888-8888



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PAYMENT SERVICES

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* Some conditions apply. Please contact your Radiant Payment Services Sales Representative or call 1-866-599-4220 for additional details.

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